SECOND GENERATION NETWORK

Privacy Policy

Last updated: 1 June 2026 (Ver. 1)

Second Generation Network (“2GN”) is a nonprofit volunteer-run membership organisation for the children, grandchildren, families and friends of survivors and refugees from Nazi persecution.

The Network takes your privacy seriously. This policy explains what personal information we collect, how we use it and how we keep it safe. We follow the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and any subsequent amendments and relevant regulations.

1. Summary on How We Use Your Data?

- 2GN uses your personal data to manage and administer your membership and your involvement with the organisation, and to keep in contact with you for these purposes.
- We will never share or sell your personal data to a third-party organisation for its marketing, fundraising, or campaigning purposes without your permission.
- We rely on your consent for email marketing of 2GN and related activities, which you can withdraw at any time.
- Amongst the data we collect from you is information relating to interest in the Holocaust and to your heritage. This data may include information about your family links to the Holocaust.

2. Who Is Responsible for Your Data?

The Second Generation Network is the "data controller" — in plain English, this means we decide how and why your personal information is used. If you have any questions or concerns, please contact us at:

Email: info@secondgeneration.org.uk

or,

by post (mail) to:
Second Generation Network
c/o The Wiener Holocaust Library, 29 Russell Square, London
WC1B 5DP UK

3. What Information Do We Collect?

We collect different types of information depending on how you interact with us. Some information will be generated as part of your involvement with us, in particular your registration for 2GN Events and/or Discussion Groups, your participation as a volunteer, any photos you provide (with written permission to publish), and any articles or letters you provide for publication, use for publicity, and/or posting on the 2GN website. Publication may include, for example, publication in the *Second Second Generation Voices* magazine, on the 2GN website, and event publicity.

When you become a Member or renew:

- your name, postal address, email address and telephone number;
- your relationship and your family's relationship to the Holocaust;
- payment information (bank transfer or standing order details — we do not store card details); and
- whether you qualify for a reduced membership fee.

When you register for our mailing list:

- your name and email address.

When you register for an event:

- your name, email address (via Eventbrite, Zoom, or directly), your connection to the Holocaust, and whether you are a Member of the Network.
- Additional questions related to the Event may be asked.
- A complaint contact form privacy statement informs you (as a user) how your submitted data will be used.

When you use our website:

- basic technical information such as your browser type and which pages you visit — this is collected automatically by our website software and does not identify you personally.
- By submitting the form on the contact page or directly using any of the email addresses on the contact page, you consent to us storing and using the information provided to respond to your enquiry. Your information will be held in email inboxes on a secure server only as long as is necessary. Your information will not be shared with a third party without permission from you.

4. Why Do We Use Your Information?

We use your personal information to:

- manage your membership and process your annual fee;
- send you our magazine, *Second Generation Voices*, three times a year;

- promote the 2GN and its activities;
- send you emails about 2GN events and news (if you have signed up for this);
- organise and run our events;
- keep in touch with you about matters relating to your membership;
- fulfil any other purposes of the 2GN as they arise; and
- keep records as required by law.

Our legal basis for using your data is:

- Managing your membership (performance of a contract);
- Communicating with Members about the 2GN's activities (legitimate interests); and
- Where the law requires us to keep records (legal obligations).

5. How Long Do We Keep Your Information?

We keep your personal information only for as long as it is needed:

- Membership records are kept for as long as you remain a Member and for six years afterwards (as required by UK law for financial records);
- Mailing list records are kept until you unsubscribe; and
- Event registration information is kept for up to two years.

6. Do We Share Your Information?

We will never sell your personal information to anyone.

We may share your information with trusted third parties who help us run the 2GN, such as:

- Eventbrite and/or Zoom, or other registration platforms, which we use to manage event registrations; and
- our email mailing list provider.

These organisations are required to keep your information safe and may only use it on our behalf.

We do not share your information with anyone else without your permission.

7. Keeping Your Information Safe

We take reasonable steps to protect your personal information from unauthorised access, loss, or misuse. Access to Members' personal data is restricted to Network Committee and Sub-Committee members who need it to carry out their roles.

8. Your Rights

Under UK data protection laws, you have the right to:

- ask to see the personal information we hold about you (a "subject access request");
- ask us to correct any information that is wrong;
- ask us to delete your information;
- ask us to stop using your information; and
- withdraw your consent at any time (where we rely on your consent to use your data).

Your rights may be limited, for example, if fulfilling your request we would reveal personal data about another person, or if you ask us to delete information which we are required by law to keep or have compelling legitimate interests in retaining.

To exercise any of these rights, please email us (attention to the Data Protection Officer) at info@secondgeneration.org.uk. We will respond within one month.

8. Cookies

Our website may use small files called "cookies" to help it work properly and to understand how visitors use the site. Cookies do not contain personal information. You can set your browser to refuse cookies, though this may affect how some parts of the website work.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website.

10. Questions or Complaints

If you have questions about how we handle your data, please get in touch with us.

If you are unhappy with how we have handled your personal information, you have the right to complain to the UK Information Commissioner's Office (ICO):

Website: www.ico.org.uk | Telephone: 0303 123 1113